



How often will your insurance cover a new PAP machine?



Replacement frequencies vary by insurance.

However, if you've had your machine for 5 or more years and your machine is in poor working condition, you may qualify for a replacement.

You will need...

- 1 A new prescription**
Your physician will need to fax us a new script with prescribed settings.
- 2 Face-to-face physician visit documentation**
Your physician will need to provide documentation of a face-to-face evaluation stating that you are still using and benefiting from PAP therapy and why you need a replacement machine at this time.
- 3 Copy of your past sleep study on file with Health System Services**
If we do not already have this on file, please ask physician or sleep center to fax it to us.

Some things to check with your insurance

If you have HMO insurance, Health System Services may need to request authorization from your insurance company. Some insurances require documentation that you are compliant with your PAP machine. They may also require an assessment of your current PAP machine.

FAX: 716-283-3288

CALL: 716-283-2339

TEXT: 716-304-2170